



## **Microsoft Dynamics 365 CRM Technical Consultant**

### **WHO is HSO ProServ?**

HSO ProServ is the premier provider of Microsoft Dynamics 365 cloud solutions for professional services firms and other project-driven businesses for the past 20 years. We are an 11-time Microsoft Partner of the Year and a proud member of Microsoft's elite Inner Circle representing the top 1% of Microsoft Partners worldwide. Our family of vertical solutions extend the core functionality of Microsoft Dynamics 365 to provide an unparalleled offering in the marketplace for architecture, engineering, and construction firms, accounting firms, consulting firms, and law firms. Our industry solutions include: accounting360, legal360, aec360, and consulting360.

### **WHY should you join us?**

- We are offering a full-time position as a **D365 CRM Technical Consultant** with a competitive salary and benefit package.
- You will work for an 11-time Microsoft Partner of the Year award winner.
- We are on the forefront of new technologies and engage directly with the Microsoft engineering team.
- You will be working with a long tenured, highly experienced, collaborative, supportive, and a fun goal-oriented team.
- You will be part of one of the largest resource pools of any Microsoft D365 partner – bringing local expertise combined with global reach.
- We are 100% dedicated to Microsoft Dynamics 365 and the Power Platform; we have no other lines of business or competing priorities.
- You will be taking part in an exciting work environment with some of the best and most experienced Dynamics 365 Functional and Technical Consultants in the business.

### **WHAT do we need?**

We are looking for an experienced **D365 CRM Technical Consultant**. As a CRM Technical Consultant, you should have in depth knowledge of D365 CRM and Power Platform. You are energetic and passionate about Dynamics 365 CRM and the Power Platform and how it can be used to solve complex business problems.

### **Key Role Responsibilities:**

- Work with functional lead to help assess Client requirements and scope and recommend appropriate solutions
- Support the team in defining technical, operational and user requirements
- Collaborate with project teams in customizing, developing, integrating, and extending D365 CRM and PowerApps

### **Technical Skills and Knowledge:**

- 2-4 years of experience in system design, application development, software engineering, or other related experience



ProServ

- DevOps with Dynamics 365 CRM
- PowerApps Portal, Canvas and Model Driven Apps, Power Automate) and Common Data Service
- Configuration and Customization of Dynamics 365 CRM (Plugins, JavaScript, Logic Apps, Azure Functions), Web API and SSIS
- Software as a Service (SaaS) environment, SQL Server, HTML, C#, .NET
- Working with global and offshore teams to establish and maintain CRM technology
- Consulting with external clients on complex projects, including in leadership roles
- Experience with both Agile and Waterfall delivery models
- Bachelor's degree in Business Systems or a related field or equivalent experience
- Preferred Microsoft D365 Certifications but not required

Travel: 25% (Suspended Due to Covid-19)

Location: Anywhere in the US with good access to air transportation

*Direct resume to: [Mselimovic@hso.com](mailto:Mselimovic@hso.com)*

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