



Finance Lead Support Consultant

WHO is HSO ProServ?

HSO ProServ is the premier provider of Microsoft Dynamics 365 cloud solutions for professional services firms and other project-driven businesses for the past 20 years. We are an 11-time Microsoft Partner of the Year and a proud member of Microsoft's elite Inner Circle representing the top 1% of Microsoft Partners worldwide. Our family of vertical solutions extend the core functionality of Microsoft Dynamics 365 to provide an unparalleled offering in the marketplace for engineering, architecture, construction, accounting, management, and IT consulting firms. Our industry solutions include: accounting360, legal360, aec360, and consulting360.

WHY should you join us?

- We are offering a full-time position as a **D365 Finance Lead Support Consultant** with a competitive salary and benefit package.
- You will work for an Eleven-time Microsoft Partner of the Year award winner.
- We are on the forefront of new technologies and engage directly with the Microsoft engineering team.
- You will be working with a long tenured, highly experienced, collaborative, supportive, and a fun goal-oriented team.
- We are committed to our service industry vertical focus – you will not be in manufacturing one week, retail the next, then distribution. You can focus and grow your skills in a single industry.
- You will be part of one of the largest resource pools of any Microsoft D365 partner – bringing local expertise combined with global reach.
- We are 100% dedicated to Microsoft Dynamics 365 and the Power Platform; we have no other lines of business or competing priorities.
- You will be taking part in an exciting work environment with some of the best and most experienced Dynamics 365 Functional and Technical Consultants in the business.

WHAT do we need?

HSO | ProServ is seeking a **D365 Finance Lead Support Consultant** for our Customer Care Team. You will be a primary contact for a specified list of clients, who have transitioned to our **Customer Care Team** for support using a combination of D365 Finance, Supply chain, Project Management & Accounting (PMA) and Project Operations. You would manage their incoming requests and issues, prioritize and triage accordingly, then resolve or collaborate with other resources to resolve the requests and issues. You will be relied upon to maintain open issue status and communication on open issues with the client and become their overall advocate for services within HSO ProServ and Microsoft.

Requirements:

- Experienced D365O or AX Financial Consultant in implementation or support
- Strong Accounting background
- Knowledge / experience with Project Accounting / Services Industry
- Strong knowledge of business processes



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- Excellent communication and analytical skills
- Ability to work independently and collaboratively
- Willingness to learn and be challenged
- Bachelor's or advanced degree in business-related field (preferred)

Travel: Remote

Location: Anywhere in the US with good access to air transportation

Direct resume to: MSelimovic@hso.com

Website: [HSO ProServ](#)